

Magic Moments

Showcoaches and Tours

Booking Line: 020 3258 3019

Website: www.magicmomentstours.co.uk

E-Mail: enquiries@magicmomentstours.co.uk

Ashted
Epsom
Ewell
PROGRAMME

Issued
18th April 24



**QUALITY EXCURSIONS
WITH A PERSONAL TOUCH**



HOW TO BOOK YOUR MAGIC MOMENTS TOUR

Simply call us on 020 3258 3019 and we'll take all your details and reservation over the telephone.

Or email us your request at enquiries@magicmomentstours.co.uk

We will then send you a confirmation invoice through the post approx. 6 to 8 weeks before your tour date.

Payments can be made via credit / debit card, and we also able to set up accounts for regular travelers.

We will shortly be able to send email invoices and confirmations.

Alternatively you can pay by cheque once you have received your confirmation invoice.



MAGIC MOMENTS SHOWCOACHES and TOURS

35 Newbury Gardens, Stoneleigh, Epsom, Surrey KT19 0NS

SHOWCOACH & DAY TOUR ROUTE NUMBERS

ROUTE A	ASHTEAD , High Street – EPSOM , Clocktower EWELL , Mongers Lane – EWELL Spring Street
ROUTE B	EWELL Spring Street - EWELL , Mongers Lane EPSOM , Santander, ASHTEAD , High Street
ROUTE C	NORTH CHEAM , Crossroads EWELL Spring Street - EWELL , Mongers Lane EPSOM , Santander, ASHTEAD , High Street
ROUTE D	ASHTEAD , High Street - EPSOM , Clocktower EWELL , Mongers Lane - EWELL Spring Street EWELL , Kingston Road, Bradford Drive - EWELL , Kingston Road, Ruxley Lane
<p>In addition we <u>may</u> also be able to offer the following pick up points only if requested Please enquire at time of booking</p> <p>EPSOM, Dorking Road (Bus Stop Castle Road) EPSOM, Dorking Road (Bus Stop Whitehorse Drive) EPSOM, East Street (Bus Stop Rainbow Centre)</p>	

COACH SEATING PLAN

DRIVER	4	8	12	16	20	w/c		28	32	36	40	44	48	53
	3	7	11	15	19			27	31	35	39	43	47	52
ENTRY DOOR	2	6	10	14	18	22	24	26	30	34	38	42	46	50
	1	5	9	13	17	21	23	25	29	33	37	41	45	49

We now allocate seat numbers on all tours, you may request seats but allocation will be dependent on availability. We will do our very best to keep your preferred seat number, however, sometimes we may not be able to guarantee this (e.g. change of coach). Your final seat numbers will be confirmed when you receive your ticket documentation.

Booking Line: 020 3258 3019

SHOWCOACHES

Wednesday 29th May 2024 – 7.30pm Evening Performance

THE BEAUTY OF BALLET

The Royal Albert Hall, London

A spellbinding celebration of some of the greatest ballet works ever written by the master of ballet himself, Tchaikovsky. Iconic dances and orchestral masterpieces await you in this enchanting gala event, with dancers from the prestigious Birmingham Royal Ballet.

Featuring unmissable dances that will truly mesmerise including Swan Lake: Pas de Deux (Black Swan), The Sleeping Beauty – Bluebird: Pas de Deux, The Nutcracker: No.14 (complete) & Waltz of the Flowers and Tchaikovsky Pas de Deux.

£46.50 Per Person

Price Includes: Upper Choir Stalls and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 5.00pm**

**7 PLACES
AVAILABLE**

Thursday 1st August 2024 – 2.30pm Matinee Performance

GUYS AND DOLLS

The Bridge Theatre, London

Join us for our first visit to The Bridge Theatre, London for Guys & Dolls for one of the greatest musicals of all time. It has more hit songs, more laughs and more romance than any show ever written.

The seating is wrapped around the action where we will be transported to the streets of Manhattan and the bars of Havana in the unlikeliest of love stories.

This multi award-winning musical includes the hit numbers Sit Down, You're Rockin' the Boat, Luck Be A Lady and My Time of Day and inspired the award-winning 1955 movie which starred Marlon Brando as Sky Masterson and Frank Sinatra as Nathan Detroit.

£62.50 Per Person

Price Includes: First Tier Seat and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 12.00pm**

Thursday 24th October 2024 – 2.30pm Matinee Performance

HERE YOU COME AGAIN

THE NEW DOLLY PARTON MUSICAL

Woking Theatre, Surrey

After several successful runs across the United States, Here You Come Again is Packed with the iconic songs Jolene, 9 to 5, Islands in the Stream, I Will Always Love You, Here You Come Again and more, this lively and touching new musical tells the story of a diehard fan whose fantasy version of international icon Dolly Parton gets him through trying times.

With her wit, humour and charm, Dolly teaches him a whole lot about life, love and how to pull yourself up by your bootstraps ... even if your bootstraps don't have rhinestones! This is one musical that is sure to make you smile.

£46.50 Per Person

Price Includes: Dress Circle or Stalls Seat and escorted return coach travel.

ROUTE C

**PICK UPS
START
FROM 12.00pm**

Wednesday 6th November 2024 – 2.30pm Matinee Performance

MURDER ON THE ORIENT EXPRESS

Richmond Theatre, London

Winter 1934 and an avalanche stops The Orient Express dead in its tracks. A murder. A train full of suspects. An impossible case. Trapped in the snow with a killer still on-board, can the world's most famous detective, Hercule Poirot, crack the case before the train reaches its destination?

Murder on the Orient Express is one of Agatha Christie's greatest literary achievements, with a final twist that is amongst her very best. Gripping, tense and masterfully cryptic, this brand-new production is a deliciously thrilling ride and an ingenious murder mystery, guaranteed to keep you guessing until the end of the line.

£53.50 Per Person

Price Includes: Rear Dress Circle Seat and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 12.15pm**

Wednesday 18th December 2024 – 2.30pm Matinee Performance

ITS PANTO TIME - SLEEPING BEAUTY

Woking Theatre, Surrey

Once upon a time in a land far away, Princess Aurora is given a twenty-first birthday present by her evil aunt Carabosse. By pricking her finger on an enchanted spinning wheel, she is placed under a cruel curse and forced to sleep for 100 years.

Can true love survive and Prince Charming break the spell? Who will outwit the evil Enchantress and foil her wicked plans? All will be revealed in this spectacular panto packed with magic, music, comedy, and special effects.

£43.50 Per Person

Price Includes: Mid Stalls Seat and escorted return coach travel.

ROUTE C

**PICK UPS
START
FROM 12.00pm**

Monday 20th January 2025 – 7.30pm Evening Performance

THE DEVIL WEARS PRADA

The Dominion Theatre, London

A new musical based on the blockbuster film and bestselling novel, The Devil Wears Prada features an original score by music legend Elton John, lyrics by Shaina Taub, and direction & choreography by 3-time Tony Award winner Jerry Mitchell.

Fresh out of college, aspiring journalist Andy scores a job at the prestigious Runway magazine working for fashion's most powerful and terrifying icon — editor-in-chief Miranda Priestly. Sacrificing her personal life to meet Miranda's impossible demands, Andy finds herself seduced by the glamorous world she once despised. How far will she go to succeed... and will it be worth selling her soul to get what she's always wanted?

Hilariously fun and fabulously stylish, The Devil Wears Prada tells an inspiring story about discovering what kind of person you truly want to be.

£67.50 Per Person

Price Includes: Mid Stalls Stalls and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 5.00pm**

DAY TOURS

Saturday 15th June 2024

BLETCHLEY PARK – 1940s WEEKEND

Bletchley Park was Britain's best kept secret, due to the secrecy surrounding the activities there during WWII and the vital importance to our security and ultimate victory. The site boasts a Visitor Centre, restored buildings and refreshed exhibits to preserve and commemorate the tireless work of the Codebreakers. Atmospheric soundscapes conjure up how it would have sounded during wartime.

Our visit coincides with Bletchley Park's much-loved 1940s Vintage Weekend. Enjoy live music, dance classes, vintage lawn games, historical displays and vehicles, reenactors, and vintage stalls, and much more.

£48.50 Per Person

Price Includes: Entrance to Bletchley Park and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.00am**

Saturday 6th July 2024

COLLINGWOOD BARRACKS OPEN DAY

This unique family event, which showcases the Royal Navy and Royal Marines Charity (RNRMC) Field Gun Competition, will also offer many fun-filled family attractions, with entertainment and displays designed to capture the imagination of everyone, whilst giving an insight into HMS Collingwood, Defence Training, the Royal Navy and other Armed and Public Forces.

This year there we will see a special visit from the Raiders Parachute Display Team, a Military village, and a chance to see the Royal Navy's training equipment and experience some training firsthand, including navigating a ship into harbour in our Warship Bridge Simulator.

£42.50 Per Person

Price Includes: Entrance Ticket and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.15am**

Friday 12th July 2024

TENTERDEN And GREAT DIXTER GARDENS

We start the day with a visit to Tenterden, here we browse the town and have a chance to find lunch before an afternoon visit to Great Dixter.

The family home of gardener and gardening writer Christopher Lloyd – it was the focus of his energy and enthusiasm and fuelled over 40 years of books and articles. Now under the stewardship of Fergus Garrett and the Great Dixter Charitable Trust, Great Dixter is an historic house, a garden, a centre of education, and a place of pilgrimage for horticulturists from across the world.

£43.50 Per Person

Price Includes: Garden & House entrance and escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.45am**

Friday 19th July 2024

SAVILL GARDENS and WINDSOR BOAT CREAM TEA CRUISE

Experience beauty, colour, and stunning river views on this day out!

Spend the morning exploring Savill Gardens, a haven of beauty in the heart of Windsor Great Park. Nestled into 35 acres, highlights include: National Collections, rare species, and Champion trees. You will also have chance to enjoy lunch (not included).

In the afternoon enjoying a relaxing 2-hour river boat cruise from Runnymede run by French Brothers and include a relaxed commentary and views of Windsor Castle. whilst enjoying a delicious cream tea on board.

£56.50 Per Person

Price Includes: Entrance to Savill Gardens, 2 Hour Cruise with Cream Tea, and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.15am**

Monday 22nd July 2024

WINDSOR and DORNEY COURT

We begin with time in Windsor so you can explore and get lunch before we visit Dorney Court.

We spend the afternoon at Dorney Court, one of Englands loveliset houses, renowned for its architectural importance and historical significance, there is much to inspire curiosity.

Little changed in 600 years, bar the inhabitants, Dorney Court has a rare and enchanting character. The Estate has been the home of the Palmer family for nearly half a Millenium, passing from father to son through the generations.

You will find out all about it in a guided tour, a chance to explore the gardens and visit the garden centre right next door.

£42.00 Per Person

Price Includes: Entrance to House & Gardens, Guided Tour, and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.30am**

Tuesday 6th August 2024

ARUNDEL and DENMANS GARDENS

We begin with time in Arundel so you can explore and get lunch before we visit Denmans Gardens.

This award-winning Denmans Garden is the former home and garden of the late John Brookes MBE, one of Britain's most influential landscape designers and garden design authors. This tranquil contemporary 4-acre garden was converted in the 1940s from market garden to ornamental garden by plantswoman Joyce Robinson who started the extensive gravel gardens in 1970. It features dry riverbeds, gravel gardens, a walled garden, a conservatory, ponds, and a broad variety unusual plants that are integral to the garden's overall design.

£38.50 Per Person

Price Includes: Entrance to House & Gardens and escorted return coach travel.

ROUTE B

**PICK UPS
START
FROM 9.45am**

Thursday 15th August 2024
EASTBOURNE AIRSHOW

Airbourne Eastbourne is one of the UK's largest and best free airshows, with flying displays and plenty of other attractions along the seafront. The 'flying line' is between the pier and the foot of Beachy Head, with many of the ground displays and stalls being on the Western Lawns. The show is supported well by the Royal Airforce and the other UK armed services, has civilian team flight displays, and regularly attracts support from air forces overseas.

The flying line-up is now not revealed unless you buy a programme, but the Red Arrows are scheduled to appear on this date, and we will be leaving later this year when the show finishes approx 5.00pm so we can enjoy the full programme. A fantastic day out not to be missed!

£27.50 Per Person

Price Includes: Escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.45am**

Thursday 22nd August 2024
GODINTON HOUSE And GARDENS

Godinton House and Gardens are set in a beautiful 18th century landscaped park with views across the countryside. The formal gardens include terraced lawns, topiary, formal pond, rose garden and herbaceous borders all surrounded by a vast yew hedge and ornamented with impressive statues.

A small walled Italian garden with central fountain and scented Mediterranean planting makes a peaceful haven looking out over the wild garden which is a mass of fritillaries and other spring flowers. The walled kitchen garden well known for delphinium borders during June, has stunning displays throughout summer, there is also a new greenhouse and cutting garden.

£49.50 Per Person

Price Includes: House Tour, Garden Entrance, Cream Tea, and Escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.30am**

Wednesday 28th August 2024
WADDESSEN MANOR (National Trust)

This splendid mansion, built by Ferdinand de Rothschild in the style of Louis XIV, boasts an extensive art collection and immaculate furnishings, and extensive grounds to explore.

The collection, built by successive members of the Rothschild dynasty, includes Dutch Masters, works by Reynolds, Gainsborough and others, and outstanding furniture.

The house was created over a century ago to entertain Baron Ferdinand's circle of friends. Today it is home to exceptional architecture, art collections and gardens. Some of the house's magnificent bedroom suites have been converted into exhibition spaces, which host an annual rotation of displays highlighting various aspects of the Waddesdon collection.

£47.50 Per Person (National Trust Members £28.50)

Price Includes: Entrance to Waddesden Manor and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.00am**

Friday 6th September 2024

WISLEY GARDENS And Garden Show

A spectacular late-summer show in the stunning surroundings of RHS Garden Wisley.

The floral extravaganza features more than 60 nurseries and trade stands, the National Dahlia Society Show, floral displays by Surrey NAFAS, expert advice, shopping and much more. You can also enjoy the stunning late summer colour throughout the world-class garden.

£37.50 Per Person (RHS Members £18.50 – 1 Guest Allowed on ticket)

Price Includes: Entrance to Wisley Gardens, Garden Show and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 10.00am**

Wednesday 11th September 2024

WORTHING (Market Day)

This genteel and attractive seaside resort of Worthing is a pure delight to visit.

The seafront offers a great opportunity to relax and unwind, with stunning beaches and the historic pier. The town has a good shopping centre, and Wednesday is market day too, so there's something for everyone to enjoy.

£26.00 Per Person

Price Includes: Escorted return coach travel.

ROUTE B

**PICK UPS
START
FROM 9.45am**

Tuesday 17th September 2024

DOWN HOUSE (English Heritage) And Coolings Garden Centre

We start the day with a visit to Coolings Garden Centre, a chance to enjoy some refreshment and browse before our visit to Down House.

With a unique place in the history of science and evolution, Down House was Charles Darwin's family home – and today it is a site of outstanding international significance.

Step into the very rooms where Charles Darwin worked and lived, including the study where he wrote *On the Origin of Species*, and trace his story with a fascinating exhibition about his life and work. The house is surrounded by beautiful gardens that acted as Darwin's 'living laboratory' - see recreated experiments and discover how his observations helped him develop his groundbreaking theories.

£42.00 Per Person (English Heritage Members £27.00)

Price Includes: Entrance to Down House and escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.30am**

Friday 27th September 2024

BROADSTAIRS and Autumn Food Fair

Broadstairs, full of nostalgic, old world seaside charm. Sandy bays meet surf schools. Fishermen's cottages meet Charles Dickens connections. Retro ice-cream parlours meet chic shops. Relaxed and unspoilt, no frills, this is the perfect place for you to just relax.

Today we have the bonus of The Broadstairs Food Festival held on the bandstand green with over 100 hand-picked exhibitors from Kent and the neighbouring counties showcase their food delights.

£27.50 Per Person

Price Includes: Escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.15am**

Tuesday 1st October 2024

BOROUGH MARKET

And BATTERSEA POWER STATION and LIFT 109

After enjoying some free time in the morning to explore the vibrant Borough Market.

We head to Battersea Power Station which opened its doors to the public for the first time in its 90-year history in October 2022, this is your chance to step inside this iconic building before making a thrilling ascent 109 metres to the top of the north-west chimney where you will take in stunning 360-degree views.

This legendary London landmark and has been brought back to life as one of the most exciting and innovative mixed-use neighbourhoods in the world – a place for locals, tourists, and residents to enjoy a unique blend of shops, bars, restaurants, entertainment venues, parks, and historical spaces. A place to shop, eat, drink, live, work and play.

£41.50 Per Person (With Lift) / £26.50 Per Person (No Lift)

Price Includes: Lift Entrance if booked and escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.15am**

Wednesday 9th October 2024

ROCHESTER and

THE ROYAL ENGINEERS MUSEUM, GILLINGHAM

We start the day with a visit to Rochester before heading to Kent's largest military museum to discover the story of the Royal Engineers and how they have helped the British Army live, move, and fight for over 300 years.

With highlights including 25 Victoria Crosses, Wellington's map of Waterloo, Chard's weapons from the Zulu War, an amazing collection of bridge laying tanks, Chinese silks, the world's first guided torpedo, Indian battle axes, a huge piece of the Berlin Wall, Zulu shields, a Harrier Jump Jet and an enormous V2 rocket, it is no surprise that the Museum's collection has been designated as being of historical and international importance.

£37.50 Per Person

Price Includes: Museum entrance and escorted return coach travel.

ROUTE A

**PICK UPS
START
FROM 9.15am**

Tuesday 15th October 2024

OXFORD

The 'City of Dreaming Spires' is famous as home to one of the most prestigious universities in the world, and boasts stunning architecture, historic buildings, colleges, and museums. Walk the same streets as Shelley, Tolkien, Oscar Wilde, and John Betjeman, or visit one of the world-famous museums such as the Pitt Rivers or the Ashmolean.

Alternatively, you could explore the lively shopping centre with its interesting mix of chain and independent stores, or relax in one of the many cafes, pubs or restaurants and watch the world go by. The Days yours to explore.

£27.50 Per Person

Price Includes: Escorted return coach travel.

ROUTE D

**PICK UPS
START
FROM 9.15am**

£40.00 Per Person – Non-Refundable Deposit Required On Booking

**Sunday 10th November to Tuesday 12th November 2024 – Route C
HOLIDAY INN IPSWICH ROAD, NORWICH
(Matinee Show)**

THURSFORD CHRISTMAS SPECTACULAR

NORFOLK - 3days/2nights

THE ULTIMATE CHRISTMAS MUSICAL EXPERIENCE

A three-hour fast-moving celebration of the festive season featuring an eclectic fusion of seasonal favourites, famous chart-topping pop songs and of course tradition carols.

Thursford is recognised as the largest show of its kind in the country, if not Europe. With a cast of 130 professional singers, dancers, and musicians the range of entertainment covered is huge.

There is everything from solo performances to full four-part choral numbers with amazing dancing and costumes. Thursford Museum transforms into a Christmas Wonderland featuring old fashioned fairgrounds, Dickensian style stalls and traditional shops.



Price - £289.00 Per Person
TWIN & DOUBLE ROOMS – SHARING - LIMITED

(Single Supplement - £70.00) LIMITED SINGLES – 2 AVAILABLE

Price Includes

Two nights dinner, bed, and English breakfast accommodation
(Great Position) Premium £52.00 Top Price Front Block Ticket to Matinee Thursford Christmas Show
Coach travel and services of Magic Moments Tour Manager throughout!
(Full and final Itinerary to be confirmed)



The UK's Biggest Christmas Spectacular

Featuring 130 Professional Singers, Dancers and Musicians

£40.00 Per Person – Non Refundable Deposit Required On Booking

Monday 13th January to Friday 17th January 2025

SIMPLY RELAX BREAK

WARNERS LITTLECOTE HOUSE HOTEL

Hampshire - 5days/4nights

Visit wonderful Wiltshire on your stay at Littlecote House, a fantastic Tudor mansion. Built during the reign of King Henry VIII, this grade-one manor house has all the modern conveniences and luxury touches of a Warner hotel.



Having played host to a Civil War army, occupying Romans and the British Army planning the D-Day landings, history is quite literally on your doorstep.

With outstanding service, delicious food, live entertainment every night, and a host of activities from tennis to air rifle shooting, you're bound to fall in love with this Warner hotel resort, exclusively designed with adults in mind.

We are offering something a little different on this break with a hotel stay only no mid week excursions, however we will be enjoyed stops of interest of the first day of travel and on the way home so you can just relax and escape in the middle.

Price – Standard Room £309.00 Per Person

Signature Room £342.00 Per Person

TWIN & DOUBLE ROOMS ONLY AVAILABLE - (For Double Occupancy Only)

Registers of interest for Single Rooms

ROUTE D - PICK UPS FROM ASHTEAD, EPSOM, EWELL

Price Includes

4 nights dinner, bed, and English breakfast accommodation

Coach Transfers

Services on Day 1 and Day 5 of Magic Moments Tour Manager.

(Full and final Itinerary to be confirmed)



WARNERLEISUREHOTELS

We're all grown up

£40.00 Per Person – Non Refundable Deposit Required On Booking

Saturday 8th February to Monday 10th February 2025

THE ST JOHNS HOTEL, SOLIHULL

THE BIRMINGHAM TATTOO (Matinee Show)

Full Itinerary TBC

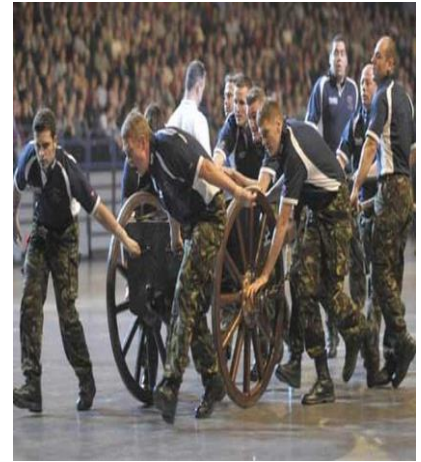
West Midlands - 3days/2nights

EXPERIENCE THE POMP & PAGEANTRY OF BRITAIN'S BIGGEST INDOOR TATTOO

The Birmingham International Tattoo is Britain's biggest indoor tattoo (a type of military type tournament) featuring marching bands, pipes & drums, field gun racing, dog racing and culminating in a spectacular Grand Finale.

Whether you prefer the Massed Marching Bands, the Exciting Displays, or the splendour of the spectacular Grand Finale there is something for everyone at the Birmingham International Tattoo at the Resorts World Arena at the NEC.

We will also be including a stop of interest on Saturday and Monday.



Price - £294.00 Per Person

TWIN & DOUBLE ROOMS ONLY AVAILABLE - (For Double Occupancy Only)

Registers of interest for Single Rooms

ROUTE D - PICK UPS FROM ASHTEAD, EPSOM, EWELL

Price Includes

Two nights dinner, bed, and English breakfast accommodation
(Great Position) Platinum Seat Block 4 Tickets to Sunday Matinee Performance
Coach travel and services of Magic Moments Tour Manager throughout.
(Full and final Itinerary to be confirmed)





MAGIC MOMENTS FINANCIAL FAILURE HOLIDAY INSURANCE

In accordance with the UK Package Travel & Linked Travel Regulations 2018 all passengers booking with **Andrew Holden t/a Magic Moments** are fully protected for the initial deposit and subsequently the balance of all monies received by us, including repatriation costs and arrangements, arising from cancellation or curtailment of your travel arrangements due to the insolvency of **Andrew Holden t/a Magic Moments**

There is no requirement for Financial Protection of day trips or single elements, and none is provided.

Andrew Holden t/a Magic Moments has taken out an insurance provided by International Passenger Protection Ltd (IPP) with Liberty Mutual Insurance Europe SE (LMIE) trading as Liberty Specialty Markets, a member of the Liberty Mutual Insurance Group. LMIE's registered office: 5-7 rue Leon Laval, L-3372, Leudelange, Grand Duchy of Luxembourg, Registered Number B232280 (Registre de Commerce et des Sociétés). LMIE is a European public limited liability company and is supervised by the Commissariat aux Assurances and licensed by the Luxembourg Minister of Finance as an insurance and reinsurance company. This insurance is only valid for passengers who book and pay directly with/to **Andrew Holden t/a Magic Moments**

In the event of our insolvency please make contact as soon as practically possible giving full details of what has happened quoting the name of your Travel Operator:

IPP Claims at Sedgwick

Telephone: +44 (0)345 266 1872

Email: Insolvency-claims@ipplondon.co.uk

or online at <http://www.ipplondon.co.uk/claims.asp>

Terms & Conditions

All tour places will be reserved on a first come, first served basis. You will receive an acknowledgement of your booking either by email or by post.

Passengers will be held entirely responsible for arriving at pick-up points and any departure points arranged on each trip in good time. Coaches will have limited time to wait for late-comers to ensure the smooth running of the tour.

Any passenger who is unable to travel for any reason or who wishes to change their pick-up points should notify us prior to the day of travel. This is to avoid any unnecessary delays at your specified pick-up point.

Magic Moments advises all passengers to arrive at pick-up points at least 5 minutes prior to outward pick up times.

Magic Moments will endeavour to ensure all pick-up and departure times published are as accurate as possible although occasional variations may occur.

Magic Moments will not be held responsible for the late arrival or failure to arrive at destinations owing to traffic hold-ups, adverse weather conditions, breakdowns or similar.

Magic Moments will not accept responsibility for changes to facilities at venues as these are beyond our control.

Magic Moments operates a **Zero Tolerance Policy** in regard of disruptive, abusive or violent behaviour to passengers, representatives or drivers or for any other reason that would adversely affect the enjoyment or safety of other passengers.

Cancellations by Magic Moments

Magic Moments reserves the right to cancel any tour in the event of insufficient bookings. In the unlikely event of a cancellation of a trip by Magic Moments **a full refund will be paid**, or you will be offered a transfer to another trip, if preferred.

Cancellations by the passenger

Magic Moments will not offer refunds for cancellations by the passenger unless:

- Notification is given at least 7 days prior to the tour date and
- Places can be re-sold

Please note that if a tour operates normally, any cancellation on the day will not be subject to any refund e.g. for poor weather etc.

All tours are subject to the relevant terms and conditions of the coach company used and any ticket supplier utilised on the tour.

HOW TO BOOK YOUR MAGIC MOMENTS TOUR

Simply call us on 020 3258 3019 and we'll take all your details over the telephone. We will then send you a confirmation invoice through the post.

We accept Credit/Debit card and Cheque payments.

MAGIC MOMENTS SHOWCOACHES and TOURS
35 Newbury Gardens, Stoneleigh, Epsom, Surrey KT19 0NS



IMPORTANT

IF YOU HAVE AN EMAIL ADDRESS – PLEASE DO LET US HAVE IT

**REGISTER ON OUR WEBSITE AND JOIN OUR MAILING LIST AT
www.magicmomentstours.co.uk**

**WE WILL BE RELEASING SOME SHORT NOTICE AND SPECIAL TOURS, THAT NOW DUE TO
POSTAGE COSTS WILL ONLY BE FINANCIALLY VIABLE TO SEND BY E-MAIL ONLY.**